Chen, Zhiyuan, "Semantic integration of government data for water quality management," (4)
"Citizens as customers: Exploring the future of CRM in UK local government," 47–63(1) (Stephen F. King)
Clarkson, Gavin, "Information Asymmetry and Information Sharing," (4)
Climatescience.gov <climatescience.gov>, visited May 22, 2006, managed by the US Climate Change Science Program, (reviewed by Claudene Sproles), 490–491(2)
"Collaborative digital government in Mexico: Some lessons from federal Web-based interorganizational information integration initiatives," (4) (Luis F. Luna-Reyes, J. Ramon Gil-Garcia and Cinthia Betiny Cruz)
"Communication management in the public sector: Consequences for public communication about policy intentions," 326–337(2) (Dave Gelders, Geert Bouckaert and Betteke van Ruler)
"Crafting the message: Controlling content on agency Web sites," 505–521(3) (Julianne Mahler and Priscilla M. Regan)
Cruz, Cinthia Betiny, *see* Luna-Reyes, Luis F.
Curwell, Steve, *see* Wang, Hongxia
"Customer orientation in electronic government: Motives and effects," 291–311(2) (Kuno Schedler and Lukas Summermatter)

D

Dearstyne, Bruce, "The FDNY on 9/11: Information and decision making in crisis," 29–46(1)
"Designing governance for shared services organizations in the public service," 522–538(3) (Gerald Grant, Shawn McKnight, Aareni Uruthirapathy and Allen Brown)
"The development of wireless telecommunications and local governments' policy responses: The U.S. case," 611–623(3) (Seongcheol Kim)
"The dynamics of bilateral intellectual property negotiations: Taiwan and the United States," 666–687(3) (Chun-Shuo Chen and Terrence A. Maxwell)

E

"E-disclosure laws and electronic campaign finance reform: Lessons from the diffusion of e-government policies in the States," 312–325(2) (Ramona McNeal, Mary Schmeida and Kathleen Hale)
"E-government research: Reviewing the literature, limitations, and ways forward," 646–665(3) (Mete Yildiz)
Ebbers, W.E., "Resistance and support to electronic government, building a model of innovation," 554–575(3)
Ebbers, Woldgang, *see* Pieterson, Willem
El-Badry, Samia, "Providing census tabulations to government security agencies in the United States: The case of Arab Americans," 470–487(2)
Emerging Issues in the Electronic Environment: Challenges for Librarians and Researchers in the Sciences, (reviewed by Kristen Baginski), 234–236(1) "EPA glossaries: The struggle to define environmental terms," 414–428(2) (Dale Alexander Stirling)
Eschenfelder, Kristin R., "Examining the role of Web site information in facilitating different citizen–government relationships: A case study of state Chronic Wasting Disease Web sites," 64–88(1)
Esengun, Kemap, *see* Akca, Hasan
"Examining the role of Web site information in facilitating different citizen–government relationships: A case study of state Chronic Wasting Disease Web sites," 64–88(1) (Kristin R. Eschenfelder, Clark A. Miller and The University of Wisconsin-Madison)

F

Fedorowicz, Jane, "A collaborative network for first responders: Lessons from the CapWIN case," (4)
"The FDNY on 9/11: Information and decision making in crisis," 29–46(1) (Bruce Dearstyne)
Fisher, Karen E., *see* Saxton, Matthew L.
Frank, Howard A., *see* Reddick, Christopher G.

G

Gaidos, Katherine, "Access to vice presidential records in the aftermath of Executive Order 13,233: From haphazard past to uncertain future," 2–28(1)
Gangopadhyay, Arrya, *see* Chen, Zhiyuan
Gauld, Robin, "Public sector information system project failures: Lessons from a New Zealand hospital organization," 102–114(1)
Gelders, Dave, "Communication management in the public sector: Consequences for public communication about policy intentions," 326–337(2)
Gil-Garcia, J. Ramon, *see* Luna-Reyes, Luis F.
Gil-Garcia Glenn, J. Ramon, "Understanding the evolution of e-government: The influence of systems of rules on public sector dynamics," 266–290(2)
Gogan, Janis L., *see* Fedorowicz, Jane

Grant, Gerald, "Designing governance for shared services organizations in the public service," 522–538(3)
"Grounded theory analysis of e-government initiatives: Exploring perceptions of government authorities," 135–147(1) (Jungwoo Lee and Jinhwa Kim)
Guijarro, Luis, "Interoperability frameworks and enterprise architectures in e-government initiatives in Europe and the United States," 89–101(1)

H

Hale, Kathleen, *see* McNeal, Ramona
Hamilton, Andy, *see* Wang, Hongxia
Heeks, Richard, "Analyzing e-government research: Perspectives, philosophies, theories, methods, and practice," 243–265(2)
Holden, Stephen H., *see* Chen, Zhiyuan
Horan, Thomas A., *see* Schooley, Ben L.

I

I. Ness, (reviewed by Donna Burton), 688–689(3)
"Information Asymmetry and Information Sharing," (4) (Gavin Clarkson, Trond Jacobsen, and Archer Batcheller)
"The information behaviors of environmental planners: An exploratory study," 429–442(2) (Athulang Mutshewa)
"2-1-1 Information services: Outcomes assessment, benefit–cost analysis, and policy issues," 186–215(1) (Matthew L. Saxton, Charles M. Naumer and Karen E. Fisher)
"Information technologies and civic engagement: Perspectives from librarianship and planning," 595–610 (3) (Aimée C. Quinn and Laxmi Ramasubramanian)
"Interoperability frameworks and enterprise architectures in e-government initiatives in Europe and the United States," 89–101(1) (Luis Guijarro)

J

Jacobsen, Trond, *see* Clarkson, Gavin
Joan M. Reitz, Editor, Dictionary for Library and Information Science (reviewed by Denise Arial Dorris), 496(2)
"John H. Hickcox's confession: An addendum," 216–217(1) (Nancy F. Stimson and Wendy Y. Nobunaga)
Journal of Map and Geography Libraries: Advances in Geospatial Information, Collections and Archives, (reviewed by Marcy M. Allen) 229(1)

K

Karabatis, George, *see* Chen, Zhiyuan
Kevin B. Smith, Alan Greenblatt and Jon Buntin, Governing States and Localities, (reviewed by Dan Stanton), 491–493(2)
Kim, Hyun Jeong, "Managing IT-enabled transformation in the public sector: A case study on e-government in South Korea," 338–352(2)
Kim, Jinhwa, *see* Lee, Jungwoo
Kim, Seoyong, *see* Wang, Jaesun
Kim, Seongcheol, "The development of wireless telecommunications and local governments' policy responses: The U.S. case," 611–623(3)
King, Stephen F., "Citizens as customers: Exploring the future of CRM in UK local government," 47–63(1)

L

The Least Developed Countries Report 2004: Linking International Trade With Poverty Reduction, (reviewed by Charles D. Bernholz), 231–233(1)
Lee, Jungwoo, "Grounded theory analysis of e-government initiatives: Exploring perceptions of government authorities," 135–147(1)
The Life and Liberty.gov Web site review, (reviewed by Henry Owen III), 222–229(1)
Luna-Reyes, Luis F., "Collaborative digital government in Mexico: Some lessons from federal Web-based interorganizational information integration initiatives," (4)

M

Mahler, Julianne, "Crafting the message: Controlling content on agency Web sites," 505–521(3)
"Managing IT-enabled transformation in the public sector: A case study on e-government in South Korea," 338–352(2) (Hyun Jeong Kim, Gary Pan and Shan Ling Pan)
Managing Learning in Virtual Settings: The Role of Context, (reviewed by Barbara J. Mann), 236–238 (1)
Martinez-Moyano, Ignacio J., *see* Gil-Garcia, Ramon
Maxwell, Terrence A., *see* Chen, Chun-Shuo
McGuire, Michael P., *see* Chen, Zhiyuan
McNeal, Ramona, "E-disclosure laws and electronic campaign finance reform: Lessons from the diffusion of e-government policies in the States," 312–325(2)
McKnight, Shawn, *see* Grant, Gerald
Meijer, Albert Jacob, "Publishing public performance results on the Internet: Do stakeholders use the Internet to hold Dutch public service organizations to account?," 165–185(1)
Miller, Clark A., *see* Eschenfelder, Kristin R.

Mutshewa, Athulang, "The information behaviors of environmental planners: An exploratory study," 429–442(2)

N

Naumer, Charles M., *see* Saxton, Matthew L.
Nobunaga, Wendy Y., *see* Stimson, Nancy F.

P

Pan, Gary, *see* Kim, Hyun Jeong
Pan, Shan Ling, *see* Kim, Hyun Jeong
"The perceived impacts of e-government on U.S. cities: A survey of Florida and Texas City managers," 576–594(3) (Christopher G. Reddick and Howard A. Frank)
"Personalization in the public sector: An inventory of organizational and user obstacles towards personalization of electronic services in the public sector," 148–164(1) (Willem Pieterson, Wolfgang Ebbers and Jan van Dijk)
Pieterson, Willem, "Personalization in the public sector: An inventory of organizational and user obstacles towards personalization of electronic services in the public sector," 148–164(1)
"Providing census tabulations to government security agencies in the United States: The case of Arab Americans," 470–487(2) (Samia El-Badry and David A. Swanson)
"Public sector information system project failures: Lessons from a New Zealand hospital organization," 102–114(1) (Robin Gauld)
"Publishing public performance results on the Internet: Do stakeholders use the Internet to hold Dutch public service organizations to account?," 165–185(1) (Albert Jacob Meijer)

Q

Quinn, Aimée C., "Information technologies and civic engagement: Perspectives from librarianship and planning," 595–610(3)

R

Ramasubramanian, Laxmi, *see* Quinn, Aimée C.
Reddick, Christopher G., "The perceived impacts of e-government on U.S. cities: A survey of Florida and Texas City managers," 576–594(3)
Regan, Priscilla M., *see* Mahler, Julianne
"Resistance and support to electronic government, building a model of innovation," 554–575(3) (W.E. Ebbers and J.A.G.M. van Dijk)
Return Migration: Policies and Practices in Europe, International Organization for Migration, (reviewed by Charles D. Bernholz), 488–490(2)

S

Saxton, Matthew L., "2-1-1 Information services: Outcomes assessment, benefit–cost analysis, and policy issues," 186–215(1)
Sayili, Murat, *see* Akca, Hasan
Schedler, Kuno, "Customer orientation in electronic government: Motives and effects," 291–311(2)
Schmeida, Mary, *see* McNeal, Ramona
Schooley, Ben L., "Towards end-to-end government performance management: Case study of interorganizational information integration in emergency medical services (EMS)," (4)
Selected Styles in Web-Based Educational Research, (reviewed by Nancy Marshall), 233–234(1)
"Semantic integration of government data for water quality management," (4) (Zhiyuan Chen, Arrya Gangopadhyay, Stephen H. Holden, George Karabatis and Michael P. McGuire)
Shi, Yuquan, "The accessibility of Chinese local government Web sites: An exploratory study," 377–403(2)
Shin, Dong-Hee, "A critique of Korean National Information Strategy: Case of national information infrastructures," 624–645(3)
Siozos, Panagiotis, *see* Anthopoulos, Leo G.
Song, Yonghui, *see* Wang, Hongxia
Starting a Digitization Center, (reviewed by Valerie D. Glenn), 229–230(1)
Stimson, Nancy F., "John H. Hickcox's confession: An addendum," 216–217(1)
Stirling, Dale Alexander, "EPA glossaries: The struggle to define environmental terms," 414–428(2)
Summermatter, Lukas, *see* Schedler, Kuno
Swanson, David A., *see* El-Badry, Samia

T

"The telecommunications content of state public utility commission Web sites: Remaining relevant in a changing marketplace," 539–553(3) (Phyllis Bernt, Lawrence Wood and Carol Ting)
"Time to get in: The contrasting stories about government interventions in information technology standards (the case of CDMA and IMT-2000 in Korea)," 115–134(1) (Jaesun Wang and Seoyong Kim)

Ting, Carol, *see* Bernt, Phyllis
"Towards end-to-end government performance management: Case study of interorganizational information integration in emergency medical services (EMS)," (4) (Ben L. Schooley and Thomas A. Horan)
Tsoukalas, Ioannis A., *see* Anthopoulos, Leo G.

U

"Understanding the evolution of e-government: The influence of systems of rules on public sector dynamics," 266–290(2) (J. Ramon Gil-Garcia and Ignacio J. Martinez-Moyano)
"Urban information integration for advanced e-Planning in Europe," (4) (Hongxia Wang, Yonghui Song, Andy Hamilton and Steve Curwell)
Uruthirapathy, Aareni, *see* Grant, Gerald
U.S. Department of Justice. Legal Authorities Supporting the Activities of the National Security Agency Described by the President, (reviewed by Bert Chapman), 493–495(2)
United States at War: Understanding Conflict and Society, (reviewed by Bruce Pencek), 218–222(1)

V

Van Dijk, Jan, *see* Pieterson, Willem
Van Dijk, Jan, *see* Ebbers, W.E.
Van Ruler, Betteke, *see* Gelders, Dave

W

Wang, Hongxia, "Urban information integration for advanced e-Planning in Europe," (4)
Wang, Jaesun, "Time to get in: The contrasting stories about government interventions in information technology standards (the case of CDMA and IMT-2000 in Korea)," 115–134(1)
Williams, Christine B., *see* Fedorowicz, Jane
Wood, Lawrence, *see* Bernt, Phyllis

Y

Yildiz, Mete, "E-government research: Reviewing the literature, limitations, and ways forward," 646–665(3)